

White Paper

We make sure



Issue November 2007

made4you Hardware services

Pages 3

Hardware Services include the sourcing and the configuration of the PCs with exclusive components for major projects. Naturally, components supplied by the customer can be installed or on request, just added to the box. The installation of special locks with a master key, e. g. for the service engineer, also belongs to the range of services offered.

Contents

Installation of components supplied by the customer (qualification also possible).....	2
Installation of components from other product configurations.....	2
Enclosing of customer specific accessories.....	2
Master key solutions	2
Implementation	3

Installation of components supplied by the customer (qualification also possible)

Preconfigured systems of Fujitsu Siemens Computers enable the integration of customer specific components with a range of peripherals.

- Network interface cards (LAN, ISDN etc.)
- Boot PROM
- Audio cards
- Graphics cards
- Interface cards

The integration of individual external products enables us to offer individual solutions. For components, which do not (yet) belong to our product portfolio, on request we can also take over the purchasing and the qualification. As the systems do not have to be opened and tested again at the customer site, the integration of these components during production reduces costs and time.

Installation of components from other product configurations

In order to fulfil the special demands posed by specific hardware environments, besides the installation of customer specific external products, internal components can also be installed beyond what is available in the standard product configuration.

We guarantee that the components will work in the target system without causing system errors. A further advantage is the cost saving to the customer who receives modified products without incurring extra costs at the rollout site.

Enclosing of customer specific accessories

By adding manuals, customer CDs or DVDs, we can create individual country kits. This makes the start with the new PC at the workplace easier and more efficient. This service can also be used for the forwarding of advertising and information material as well as enclosing mouse pads or similar accessories.

On the other hand it is also possible to take items out of the standard accessory box. This service will avoid expenses for handling unnecessary accessories.

Master key solutions

The cabinet lock protects against unauthorised access to the PC. Only authorised employees, such as service engineers and system administrators, have a master key for opening the PC in order to add or remove components.

Full security solutions are available with Fujitsu Siemens Computers smartcard readers and their corresponding encryption algorithms.

Implementation

Model	Installation of components ⁽²⁾	Integration of accessories	Master key
STYLISTIC STxxxx	X	X	
ESPRIMO Mobile U	X	X	
ESPRIMO Mobile M	X	X	
ESPRIMO Mobile D	X	X	
LIFEBOOK E	X	X	
LIFEBOOK S	X	X	
LIFEBOOK T	X	X	
LIFEBOOK P	X	X	
ESPRIMO C	X	X	X
ESPRIMO E	X	X	X
ESPRIMO P	X	X	X
ESPRIMO Q	X	X	
CELSIUS H	X	X	
CELSIUS W	X	X	X
CELSIUS M	X	X	X
CELSIUS R	X	X	⁽¹⁾
CELSIUS V	X	X	⁽¹⁾
FUTRO C	X	X	
FUTRO S	X	X	
PRIMERGY Econel	X	X	
PRIMERGY TX	X	X	
PRIMERGY RX	X	X	
PRIMERGY BX	X	X	

⁽¹⁾ Only realisable via master key padlock

⁽²⁾ The integration of customer specific cards is only possible, if CE and RoHS certifications are presented. The customer bears responsibility for the functionality of supplied components and spare part handling.